

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Michael Collins

Mougin

Group Art Unit: 3651

Serial No.: 10/518,327

Filed: January 21, 2005

For: METHOD FOR DIAGNOSING MALFUNCTION OF APPARATUS  
DELIVERING GOODS AND SERVICES AGAINST PAYMENT

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**AMENDMENT**

**Mail Stop Amendment**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

SIR:

In connection with the above-referenced application, please enter the following amendments and remarks in response to the Office Action dated March 3, 2009. A Petition for a Three Month Extension of Time is enclosed.

**Amendments to the Claims** are reflected in the listing of Claims which begins on page 2 of this paper.

**Remarks** begin on page 6 of this paper.